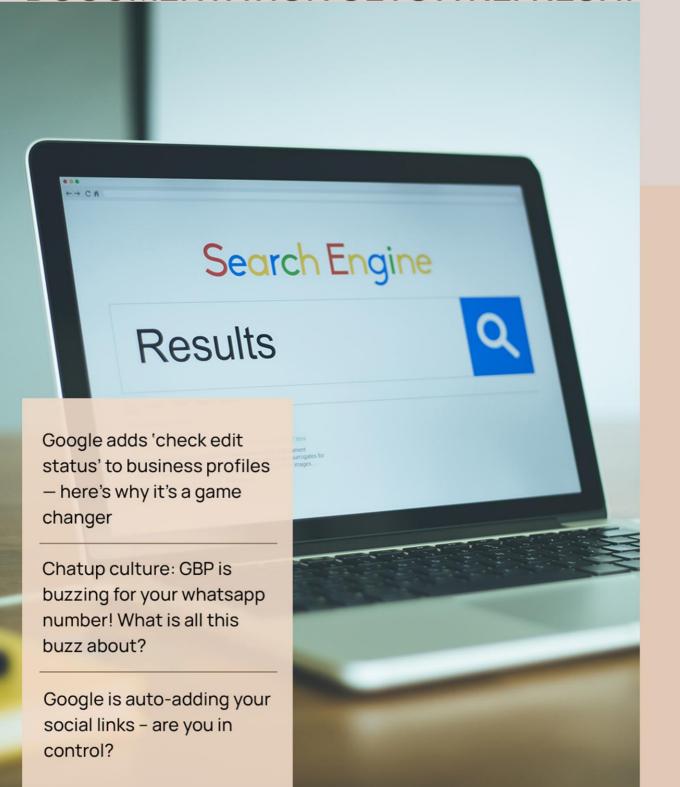
# NEWSLETTER



# GOOGLE'S LOCAL RANKING DOCUMENTATION GETS A REFRESH!







# **GOOGLE'S LOCAL RANKING DOCUMENTATION GETS A REFRESH!**

Google has updated it's "<u>Tips to improve your local ranking on Google</u>" page. This is not a major algorithm shift—it's a communication update that focuses on tone and clarity. The rules haven't changed, but Google is explaining them in a plainer language.

#### **Key Takeaways**

### 1. A Cleaner, More Direct Style

Google has streamlined the wording to minimize confusion and discourage over-optimization. The new language is simpler, with fewer qualifiers and a more direct explanation of what truly impacts your local visibility.

#### 2. Major Changes to the "Prominence" Factor

#### Removed Statement:

"Your position in web results is also a factor, so SEO best practices apply."

Implication: Google no longer explicitly connects local rankings to traditional web rankings.
 While good SEO remains important, it may no longer be a direct factor in local search rankings.

#### • Simplified Signals of Prominence:

- The updated documentation now highlights "how many websites link to your business and how many reviews you have."
- Backlinks continue to be a critical ranking factor.
- Review volume is now emphasized more than before, making it clear that businesses should continuously gather authentic reviews.
- The mention of "articles" and "directories" has been removed, possibly indicating they're less significant or absorbed under broader backlink factors.

### 3. Relevance and Distance Clarified

- **Relevance:** It remains essential that your Google Business Profile (GBP) is complete and accurately reflects your business to match user queries effectively.
- **Distance:** No changes have been made here—proximity to the searcher or the searched location continues to play a significant role.



# What The Update Means for Local Businesses and SEOs

- Reviews Are Non-Negotiable: The update makes it clear that review quantity (alongside quality)
  significantly influences local rankings. Businesses need to actively encourage and maintain a steady
  flow of authentic reviews.
- Backlinks Still Matter: Google is forthright about the importance of backlinks from reputable and relevant websites in building local prominence.
- Organic SEO's Direct Impact is Less Clear: Removing the explicit link between prominence and web
  rankings has sparked debate in the SEO community. Many still believe a strong website supports
  local success, but Google's update suggests local ranking depends more on signals within your
  Google Business Profile and your local ecosystem.
- **Simplify Your Strategy:** Google's tone encourages businesses to focus on the fundamentals that truly affect rankings—optimizing your GBP, consistently gathering reviews, and earning relevant backlinks—rather than chasing obscure or edge-case SEO tactics.
- Maintain NAP Consistency: Although not explicitly emphasized in this update, consistent Name, Address, and Phone information across your website and directory listings remains a foundational element for trust and local search accuracy.

#### **Bottom Line**

This update is more about communication than ranking changes, but it's still significant. **Google is steering businesses toward the signals that matter most:** 

- A complete and optimized Google Business Profile
- Steady review generation
- Credible local backlinks
- Consistent business information

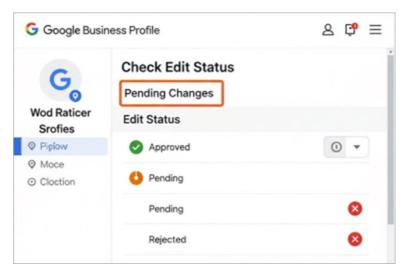
Keep it simple, stay consistent, and focus on local relevance. Whether or not the underlying algorithm has shifted, Google is leaving less room for ambiguity about what drives local ranking success.





# GOOGLE ADDS 'CHECK EDIT STATUS' TO BUSINESS PROFILES — HERE'S WHY IT'S A GAME CHANGER

Last month, Google quietly rolled out a small but useful update to Google Business Profile (GBP): a **Check Edit Status** feature.



If, after updating your business hours, phone number, or category, you sat around wondering whether your change was approved, denied, or lost in limbo, this update is for you.

### What's New

Previously, editing your GBP felt a bit like tossing a dart in the dark. You'd submit changes and hope they would eventually appear, but now, you can actually see the status of each edit in real time.

# Here's what you can expect:

- Live Edit Tracking After making an update, you'll see a status right next to the field you changed:
  - o **Pending** Google's reviewing it. Just hang tight.
  - o **Approved** Good news! Your change has been accepted and should appear soon.
  - o **Rejected / Not Applied** The update didn't pass. Sometimes, Google even tells you why.
  - o **Published** Your change is live on Search and Maps.
- Where to Look The status will appear in your GBP dashboard, usually near the section you edited or under a "Status" or "Updates" tab. The placement may vary as Google continues rolling it out.
- What's Covered Most standard edits, including hours, contact info, categories, and attributes, are
  included.



# **Why It Matters**

It isn't just a cosmetic tweak—it's a practical upgrade that saves time and removes guesswork:

- No More Guessing You'll instantly know if your changes are approved, pending, or rejected.
- Faster Problem-Solving If a change is denied, you can quickly identify why it was rejected and make the corrections.
- **Streamlined Workflows** For agencies or business owners managing multiple locations, this feature is a real time-saver.
- Better Accuracy Keeping your business details clear and accurate just got easier.
- More Control Instead of waiting in the dark, you can actively manage and monitor your listings.

**Conclusion:** The new **Check Edit Status** tool gives you clear insight into how Google handles your updates. It's a small addition with a huge impact, especially for anyone managing multiple or frequently updated local listings.

You can learn more about editing your Business Profile directly from Google's support resources here.



# 3)

# CHATUP CULTURE: GBP IS BUZZING FOR YOUR WHATSAPP NUMBER! WHAT IS ALL THIS BUZZ ABOUT?

Google started asking business owners to add an SMS or WhatsApp number when setting up a <u>Business Profile</u>. Adding WhatsApp or SMS to your Google Business Profile (GBP) lets clients message you from Google Search or Maps. Although marked "optional," the SEO world's collective reaction could best be summed up as "LOL, sure!"

Under the hood, this change is part of Google's broader push toward <u>Business Messages</u>, which lets potential customers start a chat right from Search or Maps.

### Why It Matters

With this tweak, you can:

Hang Out Where They Already Are: Slide into conversations on their go-to apps; no extra installs are required.

**Keep It Casual:** Ditch the formalities and welcome emojis; make chats feel like real talk.

Share More Than Words: Send a picture, a short location, or a GIF; communication just got better.

Skip the Boring Stuff: Forget boring things like forms and waiting times; get right to the good stuff.

Turn Browsers into Buyers: Capture local search traffic with easy chats that help you make more sales.

The Upside: Promise, Not Paranoia

**Capture Hot Leads Instantly:** Turn those phone calls and form submissions into in-app conversations; no extra plugins are needed.

**Be Their First Responder:** Ditch the "Please hold" script, answer questions on WhatsApp or SMS in seconds, and leave competitors waiting.

Close Deals on the Fly: A quick, polite response can close the deal before anyone else even gets there.

Solve Problems in Real Time: Get rid of small problems quickly with instant support; happy customers stay.



# The Creepy Factor

If you recoiled at the idea and thought "yikes, creepy, hard pass," you're not alone. Over on X (formerly Twitter), it sparked a full-blown meme parade. Here's why a lot of business owners are squirming:

**Privacy Worries:** Hand over a personal number (and you shouldn't) and invite another 24/7 notification stream?

**Inbox Overload:** Nobody wants a ping fest at 10 PM.

**Digital Landlord:** Feels like another way for Google to fence in "your" customers.

Play Smart: How to Win You ask?

**Use a Business-Only Number:** Keep personal and professional chats separate.

**Install WhatsApp Business:** Leverage labels, quick replies, and automated greetings; check out <u>WhatsApp</u> Business for more features.

Set Boundaries: Schedule autoresponders during off-hours to manage expectations.

**Train Your Team:** Embed messaging into your customer-care workflow; don't let it become a stress bomb.

**Switch to a Business Account:** Not required, but unlocks advanced tools by searching "WhatsApp for Business."

**Only Add Numbers You Monitor:** Not checking it regularly will annoy customers. Consider installing WhatsApp on your work PC or using <u>Respond.io</u> for team access.

While Google's messaging prompt may feel like a surveillance pitch, it can be a genuine growth lever if you manage it wisely. It's optional...for now. But a smart setup today might mean winning tomorrow's customers before they even ask.





# GOOGLE IS AUTO-ADDING YOUR SOCIAL LINKS – ARE YOU IN CONTROL?

If you're managing a business profile on Google, there's a new update you need to know about—and fast. Google has started automatically adding social media links to Business Profiles without user input. While this may sound like a helpful update at first glance, it raises some <u>important questions</u> around accuracy, control, and brand representation—especially for marketers and small business owners who carefully curate their online presence.

#### What's Happening?

As of mid-2025, Google has been pulling data from various third-party sources and matching it with your business details to attach relevant social media profiles (like Facebook, Instagram, LinkedIn, and others) to your Google Business Profile. The catch? You don't get a prompt or an alert. These links appear in your profile automatically, and unless you're regularly checking, you might not even notice them.

#### **Why This Matters**

- Loss of Control: Many businesses manage multiple pages—some of which are outdated or no longer active. If Google connects the wrong social profile to your listing, customers could be redirected to inactive or incorrect pages.
- 2. **Inaccurate Branding**: Brand consistency is essential in digital marketing. If Google links to an old or unofficial profile (like a franchise page or a location-specific subpage), it can confuse potential customers.
- 3. **Reputation Risk**: Imagine your inactive Twitter page with outdated info (or worse, unanswered complaints) showing up alongside your profile. Not a good look.

## What You Can Do About It

While Google hasn't offered a toggle to disable this feature completely, you can manually manage the social links associated with your Business Profile. Here's how:

- Sign in to your Google Business Profile Manager.
- Navigate to your business listing.
- Go to the "Edit Profile" section.
- Look for the "Social Profiles" section (not available to all users yet—this is rolling out in stages).
- You can add, remove, or edit social links.

Also, make sure your official business website includes accurate links to your social media. Google often scrapes your site and associated structured data to verify and auto-fill profile information.



# **Pro Tips**

- Use structured data (Schema.org markup) on your website to identify your official social profiles.
- Monitor your profile regularly. Set a monthly reminder to review what's been changed or autoadded.

Encourage your team or clients to use only one unified brand identity across platforms to help Google make the right matches.

# **Final Thoughts**

While Google's intention may be to streamline the user experience and improve business discoverability, the implementation can cause headaches if you're not paying attention. As with many algorithmic "shortcuts," automation without oversight can create confusion instead of clarity.

Keeping your digital footprint accurate is not just good practice—it's essential in an era where your online presence is often your first impression.