

NEWSLETTER

SEPTEMBER 2017

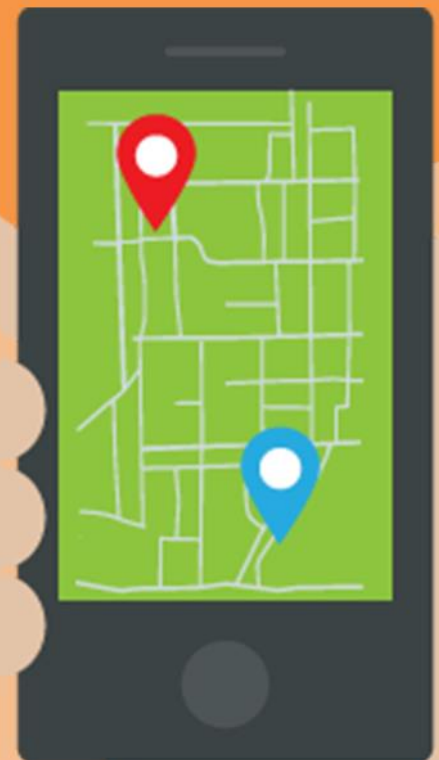


GOOGLE'S Q&A FOR LOCAL SEARCH
COULD BE THE NEXT BIG THING



YOU CAN NOW ADD VIDEOS
TO LOCAL LISTINGS IN
GOOGLE MAPS

**NOW YOU CAN ADD QUICK LINKS
TO YOUR LOCAL LISTINGS**



**You
Tube**

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"BREAKING NEWS"
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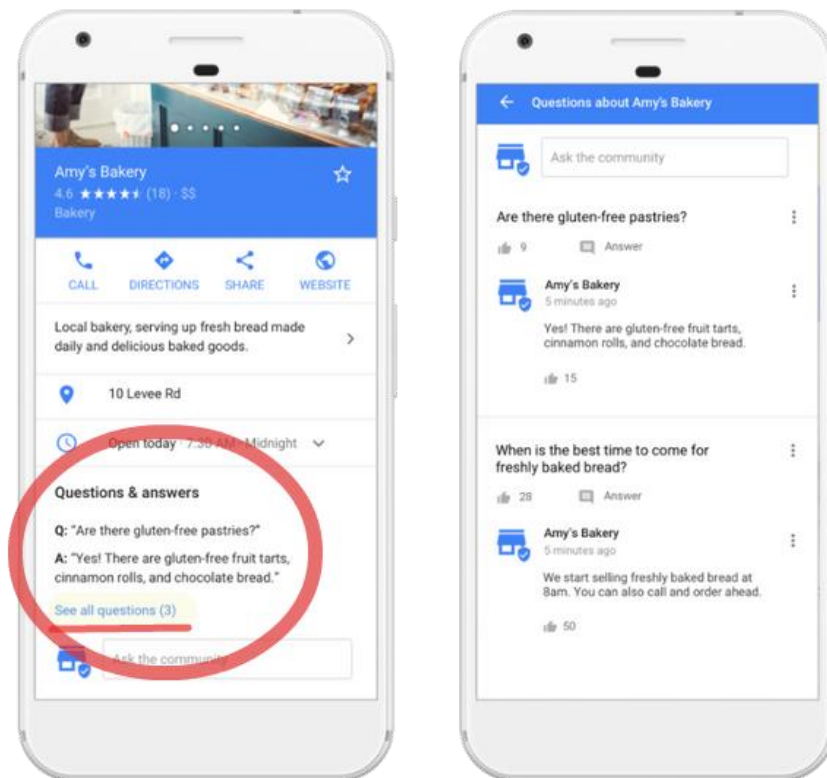
GOOGLE'S Q&A FOR LOCAL SEARCH COULD BE THE NEXT BIG THING



Google started rolling out Questions and Answers (Q&A) feature for local search in the beginning of August. As with all the testing, it was initially available, exclusively for Android users via the Google Maps App, but eventually, they made it available to everyone searching from a mobile device using either Safari or Chrome browsers.

The main motto behind introducing the Q&A into local search is to get the most updated and relevant data about businesses and places. Q&A is always been one of the best sources to get fresh content. Amazon has already tested it and employing it the way it should be.

Here's what it looks like on mobile device.



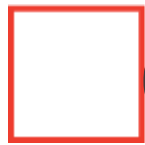
However, the fear of spamming is real! The competitors, or even just a single angry employee can ruin the entire Q&A section. Also, if a business has the authority to edit it, then it's going to be as genuine and real as the "testimonials and reviews" that they put on their own website.

Here's what [Google](#) says:

"To make sure "Questions & answers" contains the most accurate and useful local info possible, business owners can add frequently asked questions and answers as well. In addition, when you (a customer) ask a question about a place, we notify the business owner and other in-the-know users to see if they have knowledgeable answers to contribute. When your question is answered, we notify you too."

Let's see how Google is going to tackle these issues. Meanwhile, you might want to start writing content for the Q&A section. Reason being, Google has just launched it and is hungry for content (data), they will hardly filter it out and will most likely accept just about anything you post. You can actually benefit from the desperation of Google and ignorance of your competitors.

Remember, the early bird gets the worm!



02

NOW YOU CAN ADD QUICK LINKS TO YOUR LOCAL LISTINGS



You can now add quick links to your local results, thanks to Google My Business's latest update! They have recently announced that local business owners will now be able to add quick links to their local listings. Currently, it is visible only to select categories of business.

But those who will be able to enjoy it can add the quick links using their Google My Business account. It can prove to be a boon to those who directly serve the customers. From the limited categories that will be able to avail this new feature, the restaurant owners will reap the maximum benefits from it, since they can add direct links to online ordering menu, reviews and much more.

Google [posted](#) the news about it on their release notes page saying:



Add links to specific actions like online orders or reservations. Make it easier for customers to take action directly from your listing.

This new update is to make it easier for the users to take actions. By cutting short the process from Google → Website → Action to Google → Action.

The help center [article](#) has been updated to explain the steps for businesses to take to add these URLs. Some of the actions include:

- booking an appointment
- placing an order
- reserving a table
- searching for items
- viewing the menu

Here's a screenshot.

 **Website** 


[https://tenthousandwaves.com/food?
utm_source=Google&utm_medium=my
business&utm_campaign=restaurant&
utm_term=restaurant](https://tenthousandwaves.com/food?utm_source=Google&utm_medium=mybusiness&utm_campaign=restaurant&utm_term=restaurant)

Menu URL

[https://tenthousandwaves.com/food/
menus?
utm_source=Google&utm_medium=my
business&utm_campaign=restaurant&
utm_term=menu](https://tenthousandwaves.com/food/menus?utm_source=Google&utm_medium=mybusiness&utm_campaign=restaurant&utm_term=menu)

Order ahead URL
Add URL

Reservations URL
Add URL



03

YOU CAN NOW ADD VIDEOS TO LOCAL LISTINGS IN GOOGLE MAPS



You can now add videos to local listings in the Google Maps using any Android device.

Google is rolling it out slowly, so you might or might not see it right away. This feature is not only good for the business owners but the users as well. Because pictures tell altogether different story while video remains close to reality. "Close" because of all those filters available for the videos.

Meanwhile, if you are a local guide and willing to earn some extra points, while helping the folks out here, start uploading videos of the business and local places. It is available only for local guides and Android users but can be seen and searched by any one. You can take a 10-second video from the Google Maps app or can upload a 30-second video.

You can add videos:

- From a place's page
- From "your contributions"
- Via Google photos and Gallery app

How to upload a video you've already shot:

- Search and select a place on Google Maps
- Scroll down and tap "Add a photo"
- Tap "Folder" and select a video. Only the first 30 seconds of a video can be added.

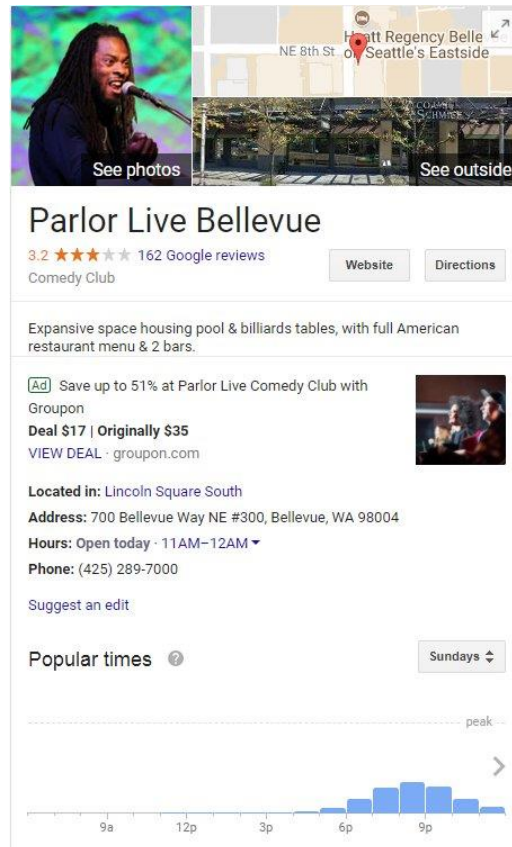
Visit the [Help Center](#) to learn more about sharing videos.

04

GOOGLE TESTING ADS ON LOCAL KNOWLEDGE PANEL

Google is testing more ad opportunities in local knowledge panels. Although they have been testing ads on knowledge graphs from quite some time now.

Here's the ad spotted in the Knowledge Graph:



Parlor Live Bellevue
 3.2 ★★★★★ 162 Google reviews
 Comedy Club

Expansive space housing pool & billiards tables, with full American restaurant menu & 2 bars.

Ad Save up to 51% at Parlor Live Comedy Club with Groupon
Deal \$17 | Originally \$35
 VIEW DEAL ·groupon.com

Located in: Lincoln Square South
Address: 700 Bellevue Way NE #300, Bellevue, WA 98004
Hours: Open today · 11AM–12AM
Phone: (425) 289-7000

Suggest an edit

Popular times ? Sundays ↕

9a 12p 3p 6p 9p

Google spokesperson said that the paramount goal of Google is to provide the users with most updated, useful and relevant information. So we are searching out for new ways to surface useful local information. If this new feature adds to the user's experience, only then we will fully launch it.

We will keep a close eye on this as usual and keep updating you with more information in this topic.

05

YOUTUBE LAUNCHES "BREAKING NEWS" SECTION TO KEEP ITS USERS UPDATED



YouTube, has introduced a "Breaking News" section on its homepage, it shows a collection of videos pertaining worldwide news and events. The feature appears on both mobile, as well as desktop.

Barcelona attack being the very recent major incident happened across the world, the Breaking News section was showing the videos related to it. The section shows region-specific videos displayed in horizontal scrollable format, the section includes options like 'Recommended', 'Watch It Again', and 'Recently Uploaded'.

If users do not wish to see the Breaking News section, they can remove it from their homepage, by clicking on 'X' if using a desktop or 'Not Interested' if using mobile.

Still, it is not clear if the 'Breaking News' will appear daily or only when some major incident occurs. The feature is live on live on the iOS and Android YouTube apps, as well as the desktop site.